

# Smart Support

Enabling remote monitoring, diagnostics and service navigation equipment by connecting onshore and offshore



Sperry Marine wants to transform the way we support mariners and fleet operators. Through secure connectivity and digital health management system, we can perform Smart Services maximizing equipment availability.

## Inventory management

*Better visibility of the navigation bridge equipment*

- Ensure your equipment is compliant and up-to-date
- Anticipate equipment obsolescence and retrofit
- Improves annual maintenance service monitoring

## Health status and real-time monitoring

*Live-status of equipment*

- Be alerted of your system health and connectivity status
- Supports faster decision-making and improves quicker actions

## Remote Diagnostic

*Enhanced diagnostics for better service*

- Enhances understanding of the faults, enabling a better diagnostics and increasing first-time fix and improving resolution time
- Enables intelligent diagnostics leading to predictive maintenance

## Remote maintenance and service

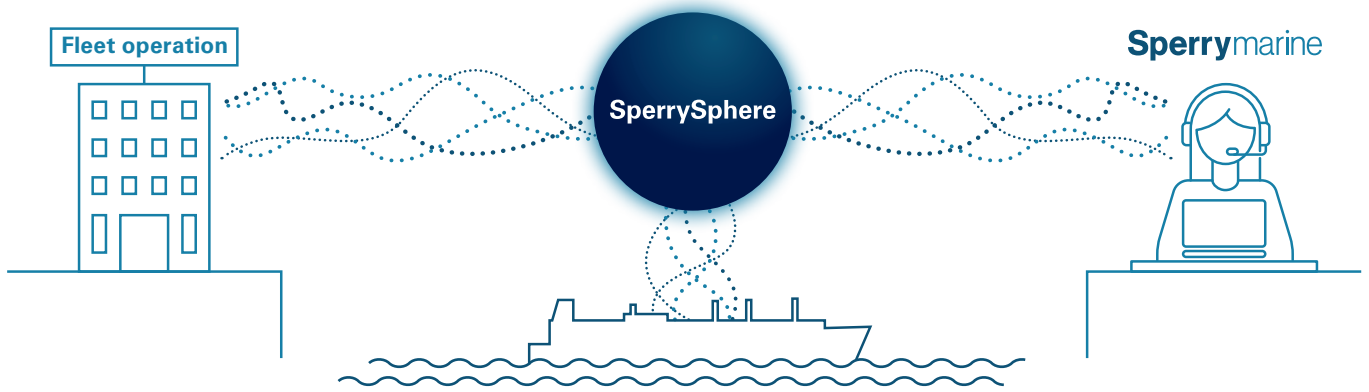
*Faster service without awaiting for next port call*

- Reduces onboard attendance by performing more service activities remotely
- Empower the crew on board

## Remote support

*Get advice from Sperry Marine experts*

- Enables remote technical support and troubleshooting of the ship's navigation and communication equipment
- Better collaboration between the crew and experts



## Features

- Connect offshore and onshore teams
- Integrated with SperrySphere platform
- Live overview of your equipment status Obsolescence report
- Remote service
- Predictable maintenance

## Benefits

- Shorter resolution time
- Higher first-time fix rate
- Cost saving and reduced equipment lifetime costs
- Reduce onboard attendance
- Maximise vessel availability and maintain navigation schedule

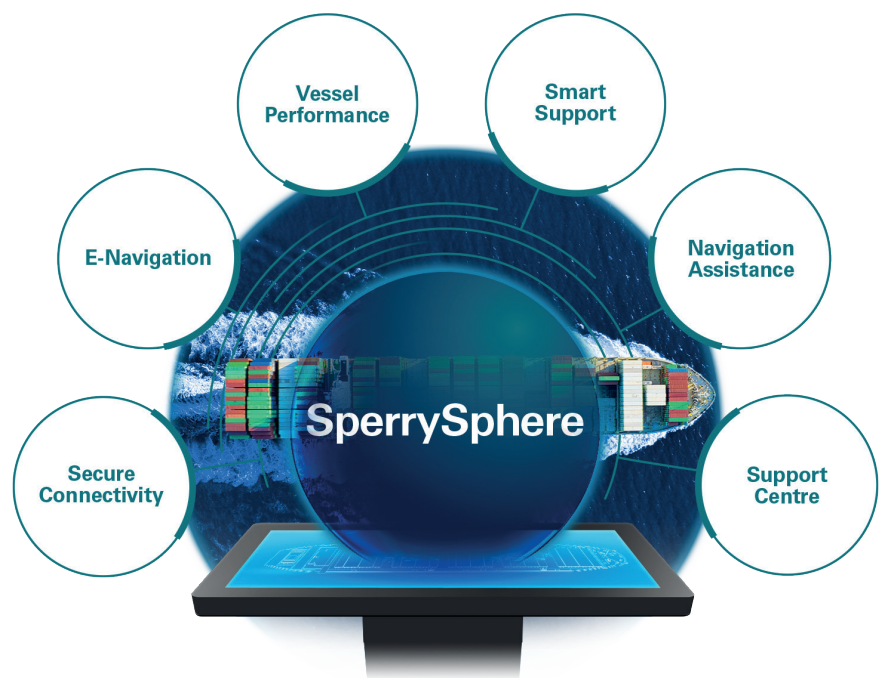
# SperrySphere

## The intelligent navigation platform for ships and shore

With the heritage of being at the forefront of innovations in navigation, Sperry Marine have created SperrySphere, an integrated, easy to use platform with a choice of industry leading digital services that enable greener, safer and more efficient navigation.

### Your Sperry Marine advantage.

SperrySphere will be continuously developed and enriched with new features and applications in six categories based on feedback from users to mature the solution over time.



## The intelligent navigation platform for ships and shore

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