

PRODUCT ADVISORY NOTICE

PAN/18-04

Issue 1

Date: 13-Jun-2018

Product Line: Gyrocompass Systems

Hardware Versions: Supporting fluid part number 049050-0000-000,
production batch with best-before-date of December 2020

Who is affected by this notice?

Customers in possession of supporting fluid (p/n 049050-0000-000), with best-before-date of December 2020.

The supporting fluid p/n 049050-0000-000 is used in all of Northrop Grumman Sperry Marine B.V. (NGSM) spinning mass gyrocompass systems:

- NAVIGAT 100
- NAVIGAT 200
- NAVIGAT X MK1
- NAVIGAT X MK2

Customers who do not store the above mentioned supporting fluid are **NOT** affected by this notice.

Background

NGSM has identified that a batch of supporting fluid (p/n 049050-0000-000) with best-before-date of December 2020 has not been manufactured fully in accordance with our specification.

The supporting fluid is required for the commissioning of these gyrocompass systems as well as for the recommended 18 month maintenance service of these systems.

Precautionary Advice

Note: The gyrocompass system will still operate properly even if the fluid has already been used.

Please contact us to arrange a free-of-charge replacement of your unused stock of supporting fluid (p/n 049050-0000-000 with best-before-date December 2020).

Follow-up Action

Please send an email to sales.de@sperry.ngc.com with number of bottles you want to return. You will receive from us a RMA number and we will provide you with same amount of bottles as a replacement free of charge.

Only bottles with best-before-date December 2020 are affected – do not return any other bottles.

Contact Details: Northrop Grumman Sperry Marine
E-mail: sales.de@sperry.ngc.com